

The recent parent survey on school communication has provided us with valuable insights and overwhelmingly positive feedback, highlighting the effectiveness of our communication strategies. Key actions and outcomes from the survey include:

1. **Multiple Communication Channels:** Parents have expressed strong satisfaction with the variety of communication channels available. The use of emails, newsletters, phone calls, and Seesaw has been praised for keeping families well-informed and engaged with school activities and updates.
2. **Timely and Relevant Updates:** The survey results indicate that parents appreciate the timeliness and relevance of the information they receive. This includes updates on school events, student progress, and important announcements, ensuring that parents feel connected and involved in their child's education.
3. **Interactive Platforms:** The introduction of interactive platforms, such as the Parentmail and parent consultations, has been met with positive feedback. These tools have made it easier for parents to access information, communicate with teachers, and participate in school discussions, fostering a more collaborative environment.
4. **Personalised Communication:** Many parents have highlighted the effectiveness of personalised communication from teachers and school staff. Regular check-ins and personalised messages about their child's progress and well-being have made parents feel valued and informed.
5. **Transparency and Openness:** Parents have commended the school for its transparency and openness in communication. Clear and honest communication about school policies, changes, and any challenges faced by the school has built trust and confidence among parents.
6. **Responsive and Supportive Staff:** The responsiveness and supportiveness of the school staff in addressing queries and concerns have received high praise. Parents feel assured knowing that their questions are answered promptly and their concerns are taken seriously.

While the overall feedback is positive, we are committed to continuously improving our communication strategies. Based on suggestions from the survey, we will explore additional ways to enhance our communication, such as expanding the use of social media and offering more frequent updates.

In conclusion, the parent survey results reflect our success in maintaining effective and diverse communication channels. We are grateful for the positive feedback and will continue to build on these strengths to ensure that our school community remains well-connected and informed.

